

## Site Terms of Service

By using this site, you are deemed to have agreed to the following terms of use (hereinafter referred to as "these terms of use"), so please read the following terms carefully before using this site. Please. We may change the contents of these Terms of Use if we deem it necessary. In this case, the content of the change will be announced on this site in advance, and when the customer uses this site after the revision date related to the change, the customer will be deemed to have approved the content.

It is the customer's responsibility and expense to prepare the necessary and appropriate equipment, software, communication means, etc. to use this site. We are not involved in any preparation or method for customers to access the Internet.

## Restrictions on the use of content on this site

The copyright of all content such as texts, photos, videos, music, logos, designs, layouts, etc. posted on this site belongs to us or the right holder who has authorized us to use it. These copyrights are protected by national copyright laws, treaties and other laws. You may download, copy, upload, modify, post, distribute, transmit, license, delete, sell, publish, or reprint all or part of the content on this site for any purpose or mode without our permission. It cannot be used for other purposes including publication and adaptation.

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The trademarks "Ato Planning" and "Xoblas, LLC." Used on this site are registered trademarks. It is registered in Class 41 and Class 42. Please note that similar trademarks are not allowed. These trademarks or trade names are protected by trademark law, commercial law and other laws and may not be used without permission.

## Prohibitions in chat, forum, email, etc.

You may not do any of the following on this site, including forums, emails or chats.

1. Use of obscene or violent language, or obscene, threatening or violent acts.
2. Acts that infringe or may infringe on the property or privacy of a third party or our company.
3. Actions that cause or may cause disadvantage or damage to a third party or the Company.
4. Actions that are or may be offensive to public order and morals.
5. Criminal acts or acts that lead to or may lead to criminal acts.
6. Acts of making false or misleading declarations or notifications.
7. Acts for the purpose of profit or preparatory acts thereof.
8. Acts that damage the honor or credibility of a third party or our company.
9. Acts of using or providing harmful programs that are or may be infected with computer viruses.
10. Other acts that violate or may violate the law.

## Disclaimer

We always pay close attention to the management and operation of this site. However, we do not infringe the rights of anyone, that the operation and information of this site are normal, accurate, useful, reliable, suitable for your purpose of use. , It is safe (various functions are not interrupted, errors do not occur, defects are corrected, this site and server do not contain viruses or other harmful components, etc.) , We do not guarantee at all. In addition, we will not be liable for any damages incurred by you or a third party due to your inability to access or use this site.

The Company is not liable for any software or hardware troubles or other damages caused to the customer by using this site, such as damage to the computer system or loss of data.

However, if the customer suffers damage due to our intention or negligence, we shall be liable for the damage, and the amount of compensation shall be paid by the customer to us unless we have intentional or gross negligence. The maximum amount paid for the product is the total amount paid.

The information posted on this site is the information at the time of posting. Please note that information that differs from the current situation and information on products that have already been discontinued are also posted.

We may change the contents on this site without any notice. In addition, please note that the operation of this site may be suspended or discontinued. The Company is not liable for any damages caused to the customer due to the change of information or the interruption or suspension of the operation of this site.

## Customer damages

The customer shall not cause any damage to the Company, officers, employees and their agents in connection with the access to this site and the use of this site, and in the unlikely event that any damage occurs to these persons. Therefore, when the customer is found to have intentionally or negligently caused the damage, he / she agrees to compensate for the damage.

## Suspension of use of this site and cancellation of membership registration

The Company may suspend the use of this site or cancel the membership registration without prior notice if any of the following items apply.

Other measures that the Company deems appropriate may be taken, and the Company shall not be obliged to disclose the reason for taking such measures. In addition, even if the Company takes measures to cancel the membership registration, the member cannot use the service, and this causes damage to the member or a third party, the Company shall not be liable at all. will do.

Even if the use of this site is suspended or the membership registration is canceled, the users who are subject to the measures will not be exempted from fulfilling their obligations such as payment obligations that have already occurred due to the use of this site.

1. When it is found that the member registration has been deleted due to a violation of the terms of service provided by the Company in the past.
2. When it is found that the registered information contains false information (including the case where the address or place of residence in Japan cannot be confirmed)
3. In the past, with respect to some services provided by the Company, there was a delay in fulfilling payment obligations such as fees, non-receipt of goods for a long period of time, refusal of returns or exchanges, and other defaults of obligations without justifiable reason. If found
4. When it is found that the prohibited items of this agreement have been done in the past
5. Other cases where the Company reasonably determines that the use of this site or the maintenance of membership registration is inappropriate.

About shopping and service provision on the site

★ Necessary expenses other than the product price

- The transfer fee to the bank will be borne by the purchaser.
- The shipping fee for products and materials varies depending on the flight used. In the case of product shipment, domestic (in Japan) flights from our company are mainly delivered by Kuroneko Yamato. Export flights from our company are mainly delivered by DHL.
- A separate fee is required depending on the case.
- Cash on delivery fee is required for cash on delivery transactions. In case of return due to store convenience, the shipping fee will be borne by the store.

★ How to accept orders

- Internet sales
- Face-to-face sales

★ Payment time of product price

- For offline payment Please make payment within 3 business days after confirming your order.
- If payment cannot be confirmed within 3 business days without notification of cancellation or payment delay, and for ordered products, we will legally charge the fixed amount at the time of ordering without notice.
- Cancellation is not possible even if the order has already been completed. "Ato Planning LLC" has the discretion regarding the timing of ordering.
- If this site suffers damage due to refusal of receipt, etc., we will legally charge the fixed amount at the time of ordering without notice. Please do not place unplanned orders.

★ Product delivery time

- Site production and incidental work will be handed over at the end of the second school or when the work is completed.
- If you use a free ADI site in the SEO countermeasure settings, please change to an editor or charge a fee.
- Our products other than the workshop are usually sent directly from the product handling agency or factory.
- In the case of service provision, reservation and application will be completed after payment. In addition, delivery will be completed by providing the service.
- For pre-order sales, we will carry out delivery procedures at any time after arrival.
- The delivery period is a guide. It may be mixed up. Refunds will be provided if a significant delay is expected and the deposit has already been completed.
- For products being delivered, the terms and conditions of each shipping company will take precedence regardless of whether they are overseas or domestic. As a matter of course, this site does not have the discretionary power, so please understand that we cannot answer questions or requests regarding shortening of the delivery period.

★ Payment method

- Credit Card
- PayPal
- Bank transfer (if set)
- Cash (only for face-to-face sales)

## About returns

### ★ For shop product sales

- 1, Products that can be confirmed to be defective, defective, or defective
- 2, If there is damage during transportation or product delivery error
- 3, If there is a serious mistake in the item description

Cunning and malicious return fraud that replaces replica products in Japan has become a problem. To prevent crime, we will accept returns only in the above three cases. Returned goods due to customer's convenience (returns related to the appearance, scratches, dirt, etc., handling, handling method, etc. specified and expected on the website such as likes and dislikes of design etc. We do not accept.

★ For linked products, the contents described on the purchase page will be applied.

★ We do not accept any refunds for site production and incidental work.

★ We do not accept any refunds for services such as advice.

★ For customized products, the school will be completed upon confirmation of the desired content immediately before production: We will not accept any further content changes.

★ Special provisions regarding returns "Xoblas,LLC." has the discretion regarding all terms and conditions on this site.

## Display based on the Special Commercial Code

Site name: hugoyass.com

Seller, Agency or Advertiser: (Name) Ato Planning GK EC Site Division

Seller, agent or advertiser: (Location / Address) 222-2, Iwataki-cho, Sannomiya-cho, Shimogyo-ku, Kyoto 600-8115

Seller, Agent or Advertiser: (phone number) 075-746-7661

Seller, agency or advertiser: (FAX number) 075-746-7662

Seller, Agent or Advertiser: (Email address of the person in charge) info@xoblas.llc

Seller, agent or advertiser manager: (name of person in charge) Yasunori Kawamura

## Privacy policy

The landing site hugoyass.com by Xoblas,LLC. (hereinafter referred to as "our company") handles privacy information in the service provided on this website (hereinafter referred to as "this service"). We have established the following privacy policy (hereinafter referred to as "this policy").

This site supports SSL. When shopping on this site, please be assured that your credit card number and WebMoney information will be encrypted and sent. In addition, your financial information does not remain on the site or site server at all. For shopping at the link destination, the contents described in the link destination will be applied.

### Article 1 (Privacy Information)

Of the privacy information, "personal information" refers to "personal information" as defined in the Personal Information Protection Law, and is information about living individuals, including the name, date of birth, address, and telephone number included in the information. , Refers to information that can identify a specific individual by contact information or other descriptions.

Of the privacy information, "history information and characteristic information" refers to information other than the "personal information" defined above, such as the services used, the products purchased, the history of pages and advertisements viewed, and the user. It refers to the searched search keywords, date and time of use, method of use,

usage environment, postal code and gender, occupation, age, user's IP address, cookie information, location information, individual identification information of the terminal, etc.

#### Article 2 (How to collect privacy information)

We may ask for personal information such as name, date of birth, address, telephone number, email address, bank account number, credit card number, driver's license number when the user registers for use. In addition, transaction records including user's personal information made between users and business partners, and information related to payments can be sent to our business partners (information providers, advertisers, advertisement distribution destinations, etc.).

Includes. Hereinafter referred to as "partners". ) Etc. may be collected.

For users, we use services and software, purchased products, history of pages viewed and advertisements, searched search keywords, date and time of use, usage method, usage environment (when using through a mobile terminal, the relevant terminal). (Including communication status, various setting information at the time of use, etc.), history information and characteristic information such as IP address, cookie information, location information, individual identification information of the terminal, etc. Collect when browsing the page.

#### Article 3 (Purpose of collecting and using personal information)

The purposes for which we collect and use personal information are as follows.

(1) Registration information such as name, address, contact information, payment method, services used, purchased products, and so that users can view and correct their own registration information and view usage status. Purpose of displaying information about their prices, etc.

(2) Purpose of using contact information such as name and address when using an email address to notify or contact the user, or to send products to the user or contact the user as necessary.

(3) Purpose of using information such as name, date of birth, address, telephone number, bank account number, credit card number, driver's license number, and delivery result of mail with delivery certificate to verify the identity of the user.

(4) Information on payment such as product name and quantity purchased, type and period of service used, number of times, billing amount, name, address, bank account number and credit card number in order to charge the user.

Purpose of using

(5) In order to make it easier for users to enter data, the information registered with our company may be displayed on the input screen, or other services, etc. (provided by the partner) based on the user's instructions. For the purpose of transferring to (including)

(6) We refuse the use of users who violate the terms of use of this service, such as delaying payment or causing damage to a third party, or users who try to use the service for fraudulent or unreasonable purposes. Purpose of using personally identifiable information such as usage mode, name and address

(7) In order to respond to inquiries from users, information necessary for us to provide services to users, such as inquiries and billing information, user service usage status, contact information, etc. Purpose of using

(8) Purposes incidental to the above purpose of use

#### Article 4 (Provision of personal information to a third party)

We will not provide personal information to a third party without the prior consent of the user, except in the following cases. However, this does not apply when permitted by the Personal Information Protection Law and other laws and regulations.

(1) When required by law

(2) When it is necessary to protect the life, body or property of a person and it is difficult to obtain the consent of the person.

(3) When it is particularly necessary to improve public health or promote the sound development of children, and it

is difficult to obtain the consent of the person.

(4) When it is necessary for a national institution or a local public body or a person entrusted with it to cooperate in carrying out the affairs stipulated by laws and regulations, and the affairs are carried out with the consent of the person. When there is a risk of interfering with

(5) When the following matters have been announced or announced in advance

Include provision to third parties in the purpose of use

Items of data provided to third parties

Means or method of provision to a third party

Stop providing personal information to third parties at the request of the person

Notwithstanding the provisions of the preceding paragraph, the following cases shall not fall under the category of a third party.

(1) All or part of the handling of personal information within the scope necessary for the Company to achieve the purpose of use

When outsourcing

(2) When personal information is provided due to business succession due to merger or other reasons

(3) When personal information is used jointly with a specific person, the fact, the items of personal information used jointly, the range of people who jointly use it, and the person who uses it When the person is notified in advance of the purpose of use and the name or name of the person responsible for the management of the personal information, or the person is in a state where he / she can easily know it.

Article 5 (Disclosure of personal information)

When requested by the person to disclose personal information, we will disclose it to the person without delay. However, if the disclosure falls under any of the following, we may not disclose all or part of it, and if we decide not to disclose it, we will notify you to that effect without delay. A fee of 1,000 yen will be charged for each disclosure of personal information.

(1) When there is a risk of harming the life, body, property or other rights and interests of the person or a third party

(2) When there is a risk of significant hindrance to the proper implementation of our business

(3) When it violates other laws and regulations

Notwithstanding the provisions of the preceding paragraph, in principle, we will not disclose information other than personal information such as history information and characteristic information.

Article 6 (Correction and deletion of personal information)

If the user's personal information held by the Company is incorrect, the user can request the Company to correct or delete the personal information according to the procedure established by the Company.

If we receive the request set forth in the preceding paragraph from the user and determine that it is necessary to respond to the request, we will correct or delete the personal information without delay and notify the user of this.

Article 7 (suspension of use of personal information, etc.)

The Company suspends or deletes the use of personal information from the person because the personal information is handled beyond the scope of the purpose of use or because it was obtained by fraudulent means (hereinafter, "use"). When requested, we will conduct the necessary investigation without delay, and based on the result, we will suspend the use of personal information and notify the person to that effect. However, if there is a large amount of cost for suspending the use of personal information, or if it is difficult to suspend the use of personal information, and if necessary alternative measures can be taken to protect the rights and interests of the individual. , Take this alternative.

Article 8 (Change of privacy policy)

The contents of this policy can be changed without notifying the user.

Unless otherwise specified by the Company, the changed privacy policy shall take effect from the time it is posted on this website.

Article 9 (Inquiry window)

For inquiries regarding this policy, please contact the following.

Site name: HUGOYASS.com

Address: 08-22 Zurkh-Uul, 17st khoroo, Chingeltei district, Ulaanbaatar

Company name: Xoblas, LLC.

Department in charge: EC Site Division

Email address: [info@xoblas.llc](mailto:info@xoblas.llc)

Other

The use of this site and the interpretation and application of these Terms of Use shall be governed by the laws of Japan. In addition, for all disputes related to the use of this site, unless otherwise specified, the Ulaanbaatar City District Court shall be the exclusive jurisdiction court of the first instance.